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Application Serial No. 09/382,141

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Ferguson et al.
Title: SYSTEM AND METHOD OF
DETERMINING A
KNOWLEDGE
MANAGEMENT SOLUTION
Application No.: 09/382,141
Filing Date: 08/24/1999
Examiner: Colon, Catherine M.
Art Unit: 3623
Atty. Dkt. No. 26167-616

CERTIFICATE OF EXPRESS MAILING	
I hereby certify that this correspondence is being deposited with the United States Postal Service's "Express Mail Post Office To Addressee" service under 37 C.F.R. § 1.10 on the date indicated below and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.	
EL 716377350 US (Express Mail Label Number)	June 16, 2003 (Date of Deposit)
Deborah A. Kocorowski (Printed Name)	
 (Signature)	

Mail Stop **FEE AMENDMENT**
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

✓ **REPLY AND AMENDMENT**

This communication is responsive to the non-final Office Action dated January 14, 2003, concerning the above-referenced application.

The amendments presented below are in compliance with the revised amendment format permitted in the Notice from the Office of Patent Legal Administration of the U.S. Patent and Trademark Office dated February 10, 2003. Thus, the provisions of 37 C.F.R. § 1.121(a), (b), (c) and (d) are waived for amendments made in this application to the claims, specification, and drawings.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

✓ Remarks begin on page 12 of this paper.

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